



**Called: Hello, My Name Is Mrs. Jefferson. I
Understand Your Plane Is Being Hijacked. 9:45
Am, Flight 93, September 11, 2001**

Lisa D. Jefferson , Felicia Middlebrooks

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Lisa Jefferson, The 9-1-1 Operator who took the call from Todd Beamer on United Airlines Flight #93 tells her unique story from that fateful day. An ordinary man with an extraordinary faith led the charge that surely saved countless lives on September 11, 2001. And now his story and the story of those courageous passengers are told by the woman who was on the phone when the plane went down. See how faith and courage led to swift, selfless action (in the air and on the ground) in this recounting of the day that changed America forever.

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From Reader Review Called: Hello, My Name Is Mrs. Jefferson. I Understand Your Plane Is Being Hijacked. 9:45 Am, Flight 93, September 11, 2001 for online ebook

Karen says

This book was short and an extremely quick read. It brought tears to my eyes a few times - especially after I closed the book and thought back to all she had said, and my own memories of that day. Mrs. Jefferson's book outlines the lives of many - not just her own - who continue to live through the tragedy. I'm glad she shared her story, and I hope it helped her to do so.

Mike Elder says

I'm torn on this one ... Part of me doesn't think this book needed to be written, but at the same time, who am I to define somebody's else's grieving / coping needs ...

Brittany says

This was a very quick and tear-jerking read of Lisa Jefferson's personal experience with the 9-11 tragedy. I enjoyed Mrs. Jefferson's account and glad she had her faith to get her through, there is just one thing that lowered the stars for me, that was when she said that she felt the pain of Todd Beamer's wife, Lisa. She has no idea and should not have said that. She came into Todd's life for a brief, but agonizing 15 minutes, this cannot compare to the pain of Lisa Beamer as she learned of her husband and father of her children's fate. While I'm not disagreeing that she was in horrific emotional pain, I just don't agree with her comparing herself to Todd's wife.

John says

Very quick and easy book to read about the events of flight 93's Let's Roll call and the person who received it - nice read.

Mari Carroll says

The book was a little different than I expected. It turns into more of a spiritual journey than one built on facts and information. I do feel that Lisa was guided in her conversation with Todd Beamer, making it bearable for her to handle. It was an interesting book showing the tragedy from a new perspective, and a VERY quick read!

Bethany Godwin says

This was a very poignant book, depicting the experience of one woman who found herself drawn into the events of 9/11. I liked it and found the voice to be very relatable. However, I must warn potential readers that it is heavily influenced by her faith in God, so if you're not interested in hearing how she feels that God was a driving force in her experience, and that of 9/11 as a whole, then this won't be a book for you. Also, I'd been hoping to use it as reference material for a book I'm writing about United 93 and found that it wasn't that sort of book. It wasn't so much about her time talking to Todd Beamer as how that affected her life. So if you're looking for something that will give you more insight into what happened on the plane, this won't be for you, either.

Kristine (The Writer's Inkwell) says

Review was originally posted on The Writer's Inkwell

I found this book to be both tragic and inspiring. For all of America, the world changed on September 11, 2001. But for Lisa Jefferson, her experience was beyond that of the average American. The last thing she expected on that fateful day was to be tied to the tragedy that was unfolding in such a personal way. Yet, that is exactly what happened when she realized one of her call center operators was not prepared to handle the call at her station.

Without hesitation, Lisa takes over the call and speaks to a passenger by the name of Todd Beamer on the hijacked United 93. Upon reading her story, it becomes clear that faith plays a large part in Lisa's life and it is this faith that helped her in the months following September 11. She never expected to hear the last moments of the flight and yet, in the wake of the tragedy, she has found courage in her faith and the knowledge that God had planned this for her and for Todd. She find comfort in the knowledge that God guided her to take over that phone call so that Todd would have someone who could be a calming force before he and the passengers decided to fight back. She even found comfort in being able to relay a final message to Todd's pregnant wife, who ironically is also named Lisa.

I was touched by her story and the way she found strength to come to terms to what happened on that fateful day. She is an inspiration in the fact that she continued to move forward and try to heal. Furthermore, she's been able to help piece together more pieces of what happened on that flight. Because of her story and those of the others who were contacted from the passengers on the plane, their courage and sacrifice will forever be remembered.

Terri says

This is a quick read about the Verizon Wireless operator who spoke to Todd Beamer on Flight 93 during the last minutes of his life. I didn't really learn anything new about Todd or the people on the plane. The book is more about how this call affected Lisa Jefferson's life. I'd never thought of that perspective before. How could it not change her life?

The book does express Conservative Christian views--but I knew that going in.

I found the book to be touching and easy to read.

Dirk Pratt says

There wasn't anything she could do... other than to hold onto the receiver and pray that this nightmare would pass. Mrs. Lisa D. Jefferson's recollection's of that fateful day is meant to give the reader a glimpse into one of 9/11's tragedies. It was meant to be read quickly, fast pace and then a sudden stop, allowing readers to reflect just how tragic and short the events happening on Flight 93.

This is a tragedy that will haunt America for years to come.

3 stars out of 5.

Marie says

Amazing story. Just reading on how she kept her calm as best she could, but really relied on her Faith to get her through her own personal aftermath.

I read it in a couple of hours, and found it an amazing story.

Tori says

This book was recommended to me by a good friend. It is based on real life events that made American History for this generation. I would recommend this book to people who work in public safety as well as citizens and history buffs. It puts in perspective real life events dispatchers, E911 staff, police, fire and EMS workers face each day and how you never know whats on the other end of the phone or a call being responded to. It shows how you never know where life will take you from one moment to the next. The question after reading this book is what would you do if you were in any of the situations?

Rochelle says

Very quick read. Thought provoking. Amazing how Lisa could maintain her composure during her conversation with Todd Beamer

Shani says

Too short but a good story.

Angela Smith says

Reread. Really good history type book on Flight 93 on 9/11.

Alyssa says

More like a 3.5.
